



Value Beyond Measure

March 25, 2020

Update Regarding COVID-19 from Alpha Resources

Alpha Resources is closely monitoring events associated with the current COVID-19 emergency. We are also taking steps to ensure that our valued supply chain partners can continue to operate both safely and within the applicable federal, state, and local governmental regulations.

Michigan's Governor Whitmer issued Executive Order No. 2020-21 effective March 24, 2020 at 12:01 am and continuing through April 13, 2020 at 11:59 pm, ordering all businesses in the State of Michigan to cease operations unless the business is engaged in identified sectors which are part of the critical infrastructure that fit within the guidance issued by the Director of the U.S. Cybersecurity and Infrastructure Security Agency dated March 19, 2020.

We have confirmed with our legal counsel that ALPHA is part of that critical infrastructure and operates within the sectors identified in the Executive Order and the Guidance. In order to continue to manufacture products that are essential to fighting this pandemic, Alpha's manufacturing facility and corporate headquarters in Stevensville, Michigan will continue to remain open for business for the foreseeable future. **Please be advised that Alpha Resources is currently restricting non-essential visitors.** The COVID-19 situation continues to be a fluid one that carries a high degree of uncertainty, and our current situation can change at any moment.

We believe that the exemptions recognized by the Governor's Executive Order extend to businesses that supply products or services that are necessary for Alpha Resources to continue to operate. **We are in the process of notifying vendors and suppliers who we believe are covered under these exemptions.**



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To our valued customers, please know Alpha Resources is taking every measure to ensure your orders are processed in the standard delivery times. In addition:

- Our growing list of suppliers with shelter-in-place-restrictions may mean some suppliers have trouble getting materials to us in the near future. Alpha is prepared to work within our network of suppliers to find an alternative solution wherever possible. Should this impact your order, we will notify you via phone or e-mail.
- Order processing and domestic shipping/delivery times are currently running on-schedule, however we recognize that local and business regulations may make it difficult for your company to accept and receive orders at this time. **Please reach out to [Sales@Alpha Resources.com](mailto:Sales@AlphaResources.com) if you have concerns or questions regarding an order's delivery time.**
- Some international shipments are currently affected by regional transportation restrictions. We are doing our best to navigate these situations as they occur and identify alternative solutions to get products internationally to our customers on a case-by-case basis. Again, we recognize that local regulations may make it difficult for your company to accept and receive orders at this time. Customers located outside of the US should contact their local distributor with any questions or concerns.
- Visits from our Service Team, including equipment installations and serviceability calls, are continuing as permitted in accordance with federal, state, and local regulations. If you have a question regarding a scheduled installation or service call, please contact 269-465-5559 (in the US)



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While we remain committed to doing our part to ensure critical needs are met, the health and safety of our employees is the highest priority.

All Alpha Resources employees are encouraged to follow the guidelines set forth by the World Health Organization (WHO), including avoiding close contact with people who are sick, washing hands often with soap and water, and continued cleaning and disinfecting hard surfaces. Employees are encouraged to follow the guidelines and regulations set forth by their federal, state, and local government. In addition, we are working with any employee who does not feel comfortable reporting to work under these current conditions, giving them options to shelter-in-place without penalty.

We continue to monitor this situation closely and will notify customers of any potential delays as they occur. At Alpha Resources, we value your business and appreciate your continued support during these unusual and unforeseen circumstances.

If you are a supplier with questions or concerns on how the COVID-19 issue may impact your relationship with Alpha Resources, please reach out to Ken Mantei at 269-465-5559 ext 215. Customers are encouraged to reach out to Sales@AlphResources.com with any questions or concerns.